"The Evolution of Legal Frameworks for B2B E-Contracts: Analyzing the Impact of Technology on Contractual Practices"

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### Abstract:

B2B e-contracting has experienced a significant transition because of a rapid advancement in digital technology that makes the legal systems governing them a blessing or a burden. This paper examines the effects of technical advancements such as blockchain technology, artificial intelligence, and electronic signatures on B2B contractual professional standards and the required legal modifications. It focuses on the regulatory responses to e-contract generation, validation and enforcement to map out the dynamic environment in which contracts are now concluded and novated. To do this, legal challenges arising from the advent of new technology are highlighted in the paper, including issues related to jurisdiction, protection, and security of data and information. The paper also provides an overview of the need to harmonise the legal norms of the world to ensure business-tobusiness transactions across borders. In light of this, this paper adopts a comprehensive analysis of legal trends and developments to understand the future prospects of regulating B2B e-contracts as a crucial factor in a digitalized economy.

**Keywords:** B2B E-contracts, Legal Frameworks, Digital Technology, Cross-Border Transactions, Data Protection.

## Introduction

The B2B communication has been affected mainly by technology over the recent past, especially with the growing world's digitalization. E-contracts that simplify contracts creation, their performance and regulation based on electronic medium seem to be an indispensable component of present day commerce. Signing, creating, and enforcing contracts have become things of the past as technologies such as signatures, block-chain, and AI take over. However, new such systems have enhanced efficiency and opened up opportunities that were previously unknown or sealed; they have also given rise to new legal uncertainties and challenges, including the definition of jurisdiction; data protection; and data security.

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E-contracts face a major problem of having inconsistent laws around the globe because B2B transactions often occur cross-border. Concepts like the absence of a tangible paper document in e-contracting, the utilization of program based activities and the reliance on cryptography and identification numbers are rising pressures on historic tangible legal provisions of contracting which have been developed in a time before computers and the internet. Moreover, the long-standing conventions on contract enforcement have become offset by decentralised technology such as blockchain, making legal reform mandatory. The concept of e-contracting is stretching the rules that govern other formal legal contracts such as offer, acceptance, and enforceability to their limits. Although attention has been shifted to the opportunity and where creativity and innovation have been applied, these problems such as legal effect of a digital signature, validity of contracts formed by smart systems and jurisdiction and enforcement when the transaction is cross-border cannot be ignored. Further, the outlook to cybersecurity and data protection involves an extra level of steps due to challenging regulations such as GDPR and other countries' data protection laws.

As a result of these challenges, the regulatory agencies all over the world have begun developing new legislation and amending the previous legislation governing e-contracts. Still, the rate of advancement in technology more often than not outdoes the rate of advancement of solutions in law, and so we find that there are legal voids and nebulousnesses present in business to business e-commerce. It is gradually becoming necessary to have a single standard for the regulation of e-contracts as companies increasingly rely on digital contracts when it comes to cross border deals.

# Literature Review:

As the importance of digital contracting has increased in the overall economy, the literature on business-to-business (B2B) e-contracts has expanded rapidly in recent years. Being a traditional form of communication in business to business dealings e-contracts encompass numerous advantages in regard to efficiency, security, and the degree of openness. However, several legal and regulatory benefits widely discussed in scholarly and legal literature are associated with these benefits. This paper presents a literature review of the principal research and regulatory focus areas on the technological impacts, legal acceptance, and regulatory change of business-to-business e-contracts.

# 1. Technological Transformation in B2B E-Contracts

Another area of interest has been the nature of technology in influencing B2B econtracts.Wang et al. (2019) explained how blockchain is changing contractual processes especially in terms of: Transparency Reducing costs of contracts Security of digital contracts. Savelyev (2018) notes that blockchain 'trust but verify' allows the direct enforcement of contract conditions without intermediaries has been described as a revolution in B2B e-commerce through automation in contracts with the help of smart contracts. On the same topic, Kaminski (2020) considers how AI can assist in designing and negotiating B2B e-contracts, noting that accuracy and the timeliness of complex transactions can always be ensured by the AI technology. However, there is ethical and legal concern relating to the AI and its usage for liability and human involvement duties in automated contracts.

# 2. Legal Recognition and Enforceability of E-Contracts

Since B2B e-contracts present concerns that are based on conventional legal settings, one of the major legal issues they entail is as to how the acceptability and enforceability of B2B e-contracts can be addressed. As discussed by Kastner (2018), problems arising from the application of the offer, acceptance as well as consideration in standard creation of e-contracts. Still there are considerable legal uncertainties, particularly in international transactions but more and more supporting legislation has been enacted, for instance Electronic Signatures in Global and National Commerce Act (E-SIGN Act) 2000 and the United Nations Commission on International Trade Law (UNCITRAL) Model Law on Electronic Commerce (1996).

Regarding these questions, Moringiello and Reynolds (2020) discuss the issues with the help of analysing the case law, which has emerged in connection with e-contract conflicts more and more, especially concerning questions of consent and legal certainty of digitally created agreements. Frey and Todevic conclude that there are issues such as the legal jurisdiction and the question of consent and, while there are signs that courts are starting to acknowledge legalities of such clauses, the enforceable legalities of automated contracts are still at least partially undecided.

# 3. Jurisdiction and Cross-Border Legal Issues

From the literature, one of the leading legal challenges of B2B e-commerce is jurisdictional issues in e-contracts. The legal system of a certain country may not easily determine which law has jurisdiction in cross border e-contractual disputes as observed by Hoeren and Thalhofer (2017). This problem is compounded by the fact that most business transactions involve two or more countries thus the laws that govern the formation, validity and enforcement of contracts may differ considerably from one country to another.

To elaborate on this subject, Watt (2021) revisits the problem with the current international social contract for dispute resolution in cross-border e-contracts. While there is an attempt to make guidelines, in the form of the 2005 Hague Convention on Choice of Court Agreements, the fast-paced development of information technology requires the identified issues with jurisdiction in e-contracts to be addressed in a more consistent manner.

## 4. Data Protection, Privacy, and Security

As organizations increasingly rely on electronic platforms for contractual dealings and safeguarding information, concerns over cybersecurity come into focus The present research exploring the impact of data protection laws on business-to-business e-contracting undertakes a focus on the GDPR in the EU. He elaborates on how important it is to ensure that e-Contracts guarantee compliance to standard data privacy laws; especially where personal information may be sent or processed as part of the transaction.

O'Brien and Sánchez-Ramos (2019) give more information about the connection of cybersecurity on e-contracts and they noted that ever-increasing strength and scale of cyber threats and data leaks for electronic transactions. In their argument, they say that to protect the legal exchange of e-contracts as well as ensuring that the Fourteen data protection principles are complied with, there is need for companies to adopt increased levels of encryption and security on these contracts.

## 5. Regulatory Frameworks and Harmonization

In the context of B2B e-contracts regulation remains highly fragmented since many countries approach digital contracts differently.Borges (2019) also pointed out that international organisations such as OECD and UNCITRAL attempted to harmonise e-commerce regulations but much more international coordination is needed to resolve existing legal issues and improve practices of cross-border e-contracting.

Tarr (2021) only in recent years numerous theorists have come to accept the efficacy of econtracts as it remained a crucial barrier that lack of universal legal standards globally affects the adoption of B2B e-contracts. Lastly, Tarr encourages that there should be an implementable approach to control the B2B e commercial transactions and should also set down certain code of practice for the facets of data security, enforcement and jurisdiction.

## 6. Emerging Trends and Future Directions

The literature also reveals that the future of e-contracts attracts growing attention particularly with the new technology Чтотакое blockchain –этодецентрализованнаясистема, запустившаяразвитиев orgy; More and More business-to-business transactions are now using blockchain-based smart contracts, according to Goanta and Ranchordás (2020). These technologies are fascinating with regards to enhancing the efficacy and openness of contracts but they also have new legal questions regarding the applicability of enforceable agreements that occur without the interference of the human element.

Fu & Hi-Jack (2016) have argued that Werbach and Cornell (2017) are correct in concluding that smart contracts enabled through block chain suit contract automation because they provide firms with a self-executing system. This research aims at establishing whether smart contracts enhance the efficient execution and reduction of error-prone processes of complex business-to-business transactions. The authors raise, however, certain possible legal concerns connected with reliance on automated contracts only, and concerning the implementation of dispute solver if the provisions of the contract are not clear or smart contract fails.

# 8. Digital Signatures and Legal Recognition

Despite efforts such as the UNCITRAL Model Law on Electronic Signatures (2001) and the E-SIGN Act (2000) in many nations, the author Mason (2018, p 61-80) outlines that there is variety in digital signature legislation across the world in the context of business-to-business e-contracts, in a number of legal areas both for acknowledgement and enforceability. If a digital signature meets some legal security and verification conditions, such laws consider the digital signature as legitimate. Mason notes that doubts as to the compatibility of various legal systems may cast uncertainties over the validity of e-contracts sealed by digital signatures across borders.

In addition, Prins and Van der Hof (2019) look further at qualified electronic signatures (QES) and advanced electronic signatures (AES) in the European Union, under the eIDAS Regulation No. 2014/910/EU. Their study indicates that while QES offer the maximum level of assurance and legal legitimacy, they used in B2B transactions purpose merely because of their cost and earnings intensive nature and are number of times less used than other types of QES. Thus, to enhance the practical usability of B2B e-contracting the authors advocate for more flexible digital signature technologies that would fit better in the medium between an efficient application and a sound formal regulation.

# 9. Cross-Border E-Contracting and Harmonization of International Regulations

Particularly since B2B e-contracting entails cross-border transactions, the literature still emphasises the extent to which the international legal frameworks still require standardisation. They compare the results of e-contracting regulations of different countries and focus on the impact of international conventions such as the United Nations Convention on the Use of Electronic Communications in International Contracts (2005) that tries to establish the unity of rules for the international level. That said, they do agree that while there has been some progress to reduce legal gaps, in terms of data privacy, contracts, and dispute solving, there still is a huge difference.

Schwartz and Scott (2020) present a Comprehensive analysis of choice of Law Clauses in International Business to Business Electronic Contracts. They argue that where digital contracts include many jurisdictions with different laws, choice-of-law clauses are often inadequate despite the fact that they can provide for definite guidelines particularly in international transactions. As mentioned by the authors, we also advocate for an unhindered development of a universally accepted IS for B2B e-contracting that enables control over jurisdiction, enforceability, and data protections at the same time. Lawsuits and foreign business undertakings are also said to be less of an issue with this given strategy.

# **10. Dispute Resolution in B2B E-Contracts**

Cuniberti (2019) explains that given the fast-growing trends in B2B e-commerce transactions, applied legal frameworks often fail to address the novel problems adequately, which is why the use of ODR tools is increasing. This is evidenced by the low costs he notes that ODR systems take shorter time to address disputes, and ODR systems can handle cross-jurisdictional disputes. Nevertheless, ODR systems are as yet in their developmental stage and many legal professionals are yet to consider them legally effective to handle complex business to business contracts, as Cuniberti has pointed out.

Wang & Lu (2020) unlike this, explore the feasibility of using blockchain technology in the controversies surround e-contracts. In their conducted study, they demonstrate how the given blockchain can be used to apply the contract provisions to automatically resolve the disputes, in accordance with pre-actualised contract conditions. While this may sound like a perfect technique of approaching legal disputes, the authors point out that this approach may not work where there are complex legal issues that may require human professional discretion and judgment. They have adopted a dual approach whereby they endorse the monitoring of traditional legal processes while enhancing supported technology.

# 11. Data Protection and Cybersecurity in B2B E-Contracts

In addition to the abovementioned problems, there is another important issue for the B2B econtracting stakeholders in the literature: cybersecurity and the protection of data stored in these contracts.Warren and Clarke (2020) warn of the increasing incidence of cybercrime against digital contracts and contract information. Despite this, encryption and other security measures are becoming increasingly common in B2B e-contracting On this account, Warren and Clarke posit that greater governmental monitoring is required to ensure that organisations integrate effective cybersecurity standards to their digital contracts.

The paper Greenleaf 2018 provides a detailed analysis of the data protection regulation particularly the EU's GDPR and their impact on B2B electronic commerce. His work highlights how e-contract involve the collection, processing as well as sharing of personal data thus affecting global business to business transactions under the GDPR rules Greenleaf further argues that global businesses must ensure that they meet or are in compliance with

rules or risk sanctions where many body undertakes operations in several jurisdictions most of them with different legal requirements on data protection.

# **Research Gap**

From a close examination of the legal, technological and regulatory issues addressed in the current literature on B2B e-contracts, it emerges that there are a number of research gaps that need to be addressed. Real life challenges such as the legal barriers that arise when attempting to synchronize laws across the globe particularly where there are variations in code. The legal changes required for emerging technologies such as the blockchain, artificial intelligence, especially in industries regulated by laws are also not widely understood. Less is known about how firms can ensure compliance with emergent regulations and how data protection and cyberspace meets artificial intelligence and blockchain contracts. However, there is more literature and studies that need to be covered more specifically with regards to another relatively recent international laws towards B2B e-contracts like the Digital Markets Act\_DMA and the Digital Service Act\_DSA. Finally, the problem of small and medium sized enterprises (SMES) and the contingencies which affect them while entering into B2B e-contracts such as restricted funding and legal compliance issues has not received adequate discussion.

# **Research Objectives**

- > To analyze the legal challenges associated with cross-border B2B e-contracts.
- > To examine the role of data protection and cybersecurity regulations.
- > To evaluate the effectiveness of online dispute resolution (ODR) mechanisms.
- > To address legal uncertainties related to the use of smart contracts in B2B transactions.
- > To propose best practices and legal frameworks.

# **Research Methodology**

Qualitative and quantitative research technique will be applied in the evaluation of the studies in order to achieve the stated research objectives. In this manner, adequate appreciation of the technological, legal and regulatory dimensions of B2B e-contracts is achieved. A questionnaire will be post mailed to a large number of companies and lawyers and legislators in order to gather quantitative data regarding their experience and perception about business to business e-contracts. To gather highly qualitative multiple views, face-to-face semistructured interviews shall be conducted with key stake holders including company lawyers, regulatory experts, and main technology vendors. To identify patterns and conclusions using quantitative and qualitative data from the interviews, interview information will be analyzed with the help of thematic coding methods. Some of the surveys to be conducted include survey on use of B2B e-contracts, legal issues, and regulatory compliance; survey data analysis will be done using Statistical software like SPSS to find out patterns and trends in responses towards the variables.

## Limitations

This B2B e-contracts study has several limitations. First, especially in markets that are less significant, there may not be the precision with which the jurisdictional reach encompasses all the systems of international law. Some findings may get rendered as blockchain and artificial intelligence advances more than the length of research for the study. Participant availability can limit the level of primary data collected particularly through survey and interviews and can therefore lessen the solidity of the analysis. The technologies that are still under development may not be well covered empirically, and legal specifications and the number of jurisdictions may hinder the analysis of all perspectives.

There is also the possibility that the survey provide an inadequate picture of the challenges kin experiencing by SMEs since it focuses more on large companies. The causes can be diverse, but a frequent cause is an insufficient regulatory analysis due to fluctuating and changing rules like DMA or GDPR. Finally, subjectivity and bias may enter the analysis from qualitative data gathered by interviews hence biasing results anticipated concerning legal risks and compliance of B2B e-contracts. It will provide valuable information as regards these issues, while acknowledging the need for further research to cover such gaps.

# **Further Scope**

In this section we identify a number of important directions for future B2B e-contract research work. For broader understanding of other legal systems, particularly in the identified emerging economies, there is a call to try to study those jurisdictions less represented in the global sample. In order to understand the ongoing legal and regulatory implications of such emerging technologies as blockchain, artificial intelligence, and smart contracts, the most important kind of research will be a longitudinal study. Besides, to remain more specific about the challenges SMEs face while implementing B2B e-contracts, there must be an empirical study on SMEs. Future research should also focus on the influence on B2B e-contracts, especially the cross-border ones, that appeared due to the recently proposed laws like the DSA and DMA. The use of advanced cyber security measures coupled with such innovation in the area of dispute settlement methods such as an integration of ODR systems and conventional arbitration has a lot of potential. With the increase in the use of AI in (B2B), creating and implementing contracts, research on the ethical and legal implications of artificial intelligence application is equally important.

Also more studies on how international legal norms for business-to-business e-contracting can be harmonised would contribute to more accurate, efficient and secure international e-commerce. These fields of study will give fresh new insights regarding the technological, legal, and regulatory aspects that govern business to business e-contracts.

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#### **Data Analysis and Interpretation** Role Distribution Industry Distribution UN 10 Other Other usiness manage Familiarity with B2B e-contracts Legal Challenges Distribution 20 Count Other omewhat familia Vot familia Very familia Contract validit eability of digital signatu Dispute ross-border Data Technologies Used in B2B e-contracts Compliance Challenges Distribution uno 10 UN 10 lone )ther urtificial Intelligence (AI) Blockchair Digital signature validatio signatu Data protection pu Smart Digital ega Cross-border

**Role Distribution**: Emphasises the respondents' roles, which are distributed evenly among "Other," "Business Manager," "IT Professional," and "Legal Professional."

**Industry Distribution**: The main industries involved are shown, with technology and finance at the top, followed by manufacturing and retail/e-commerce.

**Familiarity with B2B e-contracts**: Shows varying levels of familiarity, with a notable portion being either "Very Familiar" or "Not Familiar."

**Legal Challenges Distribution**: Emphasizes cross-border jurisdiction and other significant legal challenges, including dispute resolution and data protection.

**Technologies Used in B2B e-contracts**: Indicates the adoption of AI and Blockchain technologies, along with Digital Signatures and Smart Contracts.

**Compliance Challenges Distribution**: Highlights key compliance concerns, including maintaining contract integrity, data protection, and cross-border legal requirements.

## Key Insights:

- The increasing sophistication of B2B e-contracting is shown by the strong dependence on cutting-edge technologies like blockchain and artificial intelligence (AI), but it also emphasises the need for improved comprehension and clear regulatory frameworks, particularly in cross-border contexts.
- Legal and regulatory issues continue to be significant barriers that need to be addressed by enterprises and politicians, especially those pertaining to jurisdiction and data protection.
- The familiarity gap suggests there is an opportunity to increase awareness and training for businesses that are not fully leveraging B2B e-contracts.

# Influence of AI in Legal Contracts

Especially in business to business (B2B) making, artificial intelligence (AI) is changing the manner contracts are produced, interpreted, and managed. Thus AI under its potentialities can contribute to great automation, high accuracy and effectiveness. However, its is also a position that the firm is in also has ethical, legal and regulatory complexities.

**1.** Automation in Contract Drafting: AI writes contracts without the need of input from humans and the language used in the drafts is always standard. Due to features of the parties and previous negotiations, all these technologies facilitate formation of contracts for specific transaction circumstances. Less possibility of human mistake and oversight is accomplished by automated draughting that offers increased precision.

2. Contract Review and Due Diligence: AI detects such issues as contradiction with rules and regulations, gigs, possible legal questions. In Business To Business contracts, Advanced rule-based AI makes sure that the contracts meet current legislation, by cross-referencing with other legal databases.

**3. Smart Contracts and AI Integration:** With the help of AI, smart contracts, which preprogrammed codices execute as soon as some conditions are met, are advanced. When it comes to transactions, this is particularly useful in blockchain environments where the act might be processed by the system itself. By use of real time data, AI ensures that contracts are able to change dynamically in light of conditions affecting its operations, such as fluctuating market prices or delivery schedules.

**4. Legal Implications of Smart Contracts:** Most legal systems do not fully address proper enforcement of services based on artificial intelligence, and that is why legal enforceability of AI smart-contracts raises questions. The legal system that contends with issues of smart contracts or disputes involving smart contracts as often used in cross-border contracts is a challenge.

**5. Predictive Analytics in Contracting:** Through the data analysis, AI determines the most favorable negotiating terms for the buyer and seller and predicts the favourable negotiating outcomes. Possible problems that conversing parties may face in a contract include differences or delays, and by predicting such issues, AI helps parties avoid them.

**6.** Contract Lifecycle Management: Additional with due dates, deliveries, and other contractual terms, AI brings wider notices to users' attention to perform accordingly. To help businesses gain the best results in the next contracts, AI offers contract performance information.

7. Ethical and Legal Concerns: Determining liability for errors and violations or contract manipulation may be challenging, more so when the system alone creates, modifies, or terminates the contract. One of the difficulties is that the customers can understand how the system has reached certain contractual terms when AI decisions are obscure (the problem of the black box). Fully developed AI systems require vast amounts of data and the use of such data often brings into discussion the GDPR.

**8. AI and Dispute Resolution:** Automating mediation and negotiation is something that AI makes feasible and because of this, conflicts don't take as long and cost as much to be solved. In arbitration or litigation, AI can contribute to reducing the time for the performance of arbitration and litigation procedures by analyzing large amounts of legal practical documents and evidence at a high rate.

**9. Impact on Legal Professionals:** Since AI assumes the legal profession's repetitive functions such as risk, analysis and contract draughts, legal professionals can save time to work on more complex legal issues. For attorneys to remain competitive and to effectively advise their clients on AI influenced contracts it is important for lawyers to have knowledge on the advancements in Artificial Intelligence technology and its implications.

# **Key Findings:**

**Legal Challenges**: By far, the prime two legal challenges that confront businesses and corporations when dealing with B2B e-contracts are those categorised under conflict of jurisdiction and jurisdiction to adjudicate. Credit enforcement is highly restricted by the problem of foreign laws and legal systems, which become particularly problematic when dealing with major transnational companies.

**Technological Impact**: Two technologies that are experiencing growing popularity are blockchain and artificial intelligence; the latter is used more. The lower adoption rate that was reported though, show that companies are still wary of relying on smart contract systems because of legal issues such as the exact nature of the law surrounding contracts and issues to do with responsibility and enforcement.

**Data Protection and Cybersecurity**: Some of the major concerns towards compliance are concerns with the contract sanctity and data protection laws such as the GDPR. Greater cybersecurity measures are needed because, as revealed by the various researches, a significant number of firms have limited confidence in their own cybersecurity, and only a small number of the respondents had a clear idea of the organization's readiness to counter security risks.

**Dispute Resolution**: The two most traditional procedures of dealing with contracts remain open litigation and arbitration. étémoinsprouvés et moinsutiles à grandeéchelle, d'autres plus récentstels que le ODR ou les systèmesbasés sur le bloc de chaînegagnent du terrain et ontbesoin de davantaged'études et de sensibilisation.

**Regulatory Gaps**: Looking at the component results, these are shown to have the strongest connection with data privacy enforcement, legal and compliance, especially in the cross-border data transfer. These difficulties are further exacerbated by the fact that there are no standardized worldwide guidelines that guide e commerce activities and hence firms operating in this capacity are left in the dark.

## **Recommendations:**

**Harmonization of Regulations**: It is therefore important for e-contract regulations across borders to match to minimize on cross-border legal challenges. In order to standardize the dispute resolution procedures and also facilitate enforcement there is a need to develop unity in frameworks that are currently worldwide.

**Enhanced Cybersecurity Measures**: For B2B e-contracts to meet regulatory requirements and avoid leakage of sensitive information then increased enforcement, routine review and effective enforcement of data protection measures should be prioritized by businesses.

**Education and Awareness**: But to increase awareness and understanding of such innovative technologies as smart contracts, much more needs to be done. More broadly, such technologies can become adopted by firms if they have a greater understanding of their performance and legal benefits through training and educational campaigns.

**Regulatory Clarity for Emerging Technologies**: From the governments and the regulatory authorities, there should be clear guidelines on the aspect of liability, enforceability and the protection of data when it comes to the use of AI and smart contracts. In this way, confidence will grow, and greater use will be made of automated contact systems.

While B2B e-contracts are making dramatic changes to the corporate supply chain dynamics, technology and legislation have not allowed them to realize their full potential. Therefore, there exists a huge demand for further awareness about the emerging technologies better IT security measures, and clearer legal rules. By solving them, the companies can benefit from the usage of B2B e-contracts in order to enhanced productivity, reduce cost and improve the stability of business relationships in the digital economy.

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